

NETWORK

EXP 2017

CANCUN

February 10, 2017

Dear Guest -

Soon you will be departing for The Grand Fiesta Americana Coral Beach for the Network member Expo Weekend!

There are some very important points to know about arrival, your stay, the agenda, and other basic information for visiting Mexico, please take note!!!!

Travel:

- **Use the enclosed luggage tags!** These will ensure your luggage will be delivered to your room upon arrival at the resort.
- Check the weight of your luggage. Do not go over 50 pounds!
- Arrive at your departure airport 2 hours before your flight, and do not forget your passport! You will not be allowed to board without it!
- You will have two forms to complete on the airplane prior to arrival in Mexico. One form is the customs form (one per household) and the other is a visitor form. When you go through customs they will keep the customs form and give you back your portion of the visitor form that you must keep to show at departure. Put it with your passport for the return trip.
- After you clear customs, you are responsible for picking up your luggage in baggage claim. Your luggage will be screened (similar to our TSA screening). After your luggage is cleared, you will head to the exit and turn right.
- **Avoid at all costs the time-share people** who will do everything they can to attract your attention, up to and including taking your luggage! They will try and give you the indication they are there to pick you up and take you to the hotel. They are not. The transportation companies are outside. If you make eye contact and they get your luggage, you may not get it back! They are in the same hallway as the car rental desks.
- Walk straight out of the building and you will see the Transportation company representatives wearing aqua polo shirts and khaki pants. They will be holding a sign with our logo you see at the top of this letter. They will assist you in loading the luggage on the vans or buses and transport you to the Resort. (If you are arriving another day, please take a taxi to the correct resort, and again, do not go with the Time-share sharks!)



- Please note that your resort is:

The Grand Fiesta Americana Coral Beach.
Boulevard Kukulcan Km 9.5, Zona Hotelera,
77500 Cancun, QROO, Mexico
+52 998 881 3200

(There are other Fiesta Americana resorts in Cancun!)



- During your stay at the Fiesta American, we will be giving you the bus schedule for Monday, 2/27, departure times. If you are departing a different day, we suggest you have the hotel concierge arrange transportation for you.

Staying at the Grand Fiesta Americana Coral Beach:

- Upon arrival at the resort, please check in at the main desk. Even though this is an all-inclusive resort, and your room is paid for on the master bill, the hotel will ask for a credit card for incidentals. As was noted on the web page, there are things that are not included, such as spa treatments. (However, there is a 10% discount) There are also surcharges for room service and the 5-star restaurant, La Basillic Gourmet.
- The hotel will make copies of your passport and then issue you and everybody in your party wristbands that shows you are an all-inclusive Network guest. We suggest you not lose the wristband!
- Please check in at the Network Expo desk for your gift bag and any other pertinent information.
- Note that you will need to make reservations for dinner each evening you are there for most of the restaurants. This ensures you get seating. The restaurants will seat you if they have seats available, but it is best to make reservations in advance.
- Also note the resort does everything it can to list food contents, but since you will be ordering off the menu wherever you go, you are responsible for any allergies you may have. If you have questions, please ask!
- All rooms are non-smoking! Smoking is permitted on your balcony.

Friday Special Event!

- On Friday evening, the 24th, there is a group event for dinner that evening from 6 to 9 PM.
- This will be outside on the Grand Club, Veranda and Sunset pool areas. (In case of inclement weather, this will be indoors in the Grand Coral Ballroom.)
- This will include numerous food stations and open bars.
- There will be an area to meet our manufacturer partner sponsors for the trip, and they will be giving away more than \$20,000 in gift cards that night! (You must be present to win.)

- There will be a fantastic band playing for the evening in addition to the following:
 - A fire show
 - A cigar roller (where you can purchase freshly made cigars!)
 - Wandering magician for tableside shows
- As this is a group dinner event, your wristbands will not work for dinner at another restaurant during this time.
- **Please join us during this special event – we guarantee you will not be disappointed!**



Miscellaneous

- *Tipping* – though not required, very appreciated by the staff. 1 - 2 US dollars goes a long way with servers, especially since now the exchange rate has plummeted. They would rather get a US dollar than pesos.
- *Currency* – it is not necessary to exchange dollars to pesos but if you do it is recommended you do so in your departing airport in the US, the hotel exchange rate is usually not very good.
- *Cell Phone Service* – check with your carrier (Sprint, AT&T, Verizon, etc.) for available service plans in Mexico. Most offer an affordable rate if you set up in advance. Be very careful with data, it can be very expensive roaming in Mexico.

Our web page <http://www.networkhq.org/Cancun2017/> is still open for further information about the resort and the area. If you have any questions or concerns, we suggest you contact your serving distributor first, and if they are not able to help you, please feel free to call us at 901-682-9090. We look forward to seeing you there!